



July 11, 2011

To Whom It May Concern;

It is my pleasure to prepare this writing and give my highest recommendation for Coast to Coast General Contractors, Mike Brandt – President. I am the Property Manager for the Neo Lofts Condominium Association, a newly built high-rise luxury condominium property located at 10 SW South River Drive, Miami, FL 33130. Neo Lofts underwent a full scope envelope project, which encompassed: concrete restoration, painting of building exterior and fire sprinkler pipes, pool leak repairs and roof repairs. The total sum of the project, including change orders, was \$1.2 million.

In late 2009, the Board of Directors and I interviewed six (6) General Contractors for the envelope project, prepared by our initial Engineer. The Board's qualifying process was solely based on presentation, knowledge, references, relationship with the Association's Engineer and financial health of the Contractor. The Board was not only impressed by the overall presentation, excellent references and but also impressed by their ability to offer financing terms of a 24 month amortized payment schedule, beginning January 2010, at a low interest rate of six (6%) percent.

Unfortunately, as most projects go this one was not without challenges as there proved to be unforeseen conditions due to inaccurate quantities in a survey performed by our first Engineer Firm. Coast to Coast proved to be very flexible and accommodating by extending their financing and prevented a financial disaster of the Association as Neo Lofts would've had to levy a Special Assessment in order to fund the additional work.

I would like to add that during the project, Mike Brandt, the Project Manager, Supervisor and Foreman were very responsive to our needs and requirements in regards to logistics, risk management, cleanliness, scheduling, resident concerns, supervision of laborers, after hour emergency services, weekly/monthly reporting, etc.

On the basis of this exceptional service to the Neo Lofts Condominium Association, I strongly recommend Coast to Coast to any customer seeking professional construction services.

Should you have any questions/ concerns, please free to contact me at (305) 324-6958, ext.1.

Sincerely,

A handwritten signature in black ink, appearing to read "Johnny Cidel", written over a horizontal line.

Johnny Cidel, LCAM
Property Manager
Neo Lofts Condominium Association, Inc.

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